

[TD 2646-CR] MLS+ V3.1A is going out of Standard Support - BLITZ

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SOURCE: Compaq Computer Corporation INFORMATION BLITZ

INFORMATION BLITZ TITLE: MLS+ V3.1A is going out of Standard Support

DATE: May 2, 1999

INFORMATION BLITZ #: TD 2646

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DEPARTMENT: UNIX Support Engineering Group (USEG)

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PRODUCT NAME IMPACTED: MLS V3.1A

PRODUCT FAMILY(IES):

Storage
Systems
Networks
PC
Software X
Other (specify)

PRODUCT NUMBERS: QT-0UNA*-**

BACKGROUND:

Compaq is currently supporting three versions of the MLS+ operating system, V3.1A, V4.0A and now V4.0D. V4.0D shipped April 22, 1999. V4.0A shipped in April, 1997. Standard support for V3.1A should have ended in April, 1998. However, Compaq's UNIX Support Engineering Group (USEG) has continued to support V3.1A until this time.

INFORMATION AND ACTION:

MLS+ V3.1A is now out of standard support. Beginning July 1, 1999 USEG will no longer accept IPMT cases for DEC MLS+ V3.1A. Compaq is aware that there are a small number of customers still running on V3.1A. We strongly recommend that these customers migrate to V4.0D, which is Y2K compliant, as soon as possible.

In addition, standard support for DEC MLS+ V4.0A will end on December 31, 1999. Compaq will support only Y2K fully compliant (warranted) versions after that date. All customers must upgrade. Beginning January 1, 2000, MLS+ V4.0D will be the only supported version of DEC MLS+.

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