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SOURCE: Compaq Computer Corporation INFORMATION BLITZ

INFORMATION BLITZ TITLE:

DAC960NT.SYS V4.16 Driver for KZESC, KZPSC and KZPAC Controllers

DATE: August 11, 1998
INFORMATION BLITZ #: 2511-CR

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PRODUCT NAME(S) IMPACTED: KZESC, KZPSC, and KZPAC RAID Array 200
Controllers

| PRODUCT FAMILY(IES): | PRODUCT NUMBERS: |
|---|---------------------|
| Storage <input checked="" type="checkbox"/> | KZESC, KZPSC, KZPAC |
| Systems <input type="checkbox"/> | _____ |
| Networks <input type="checkbox"/> | _____ |
| PC <input type="checkbox"/> | _____ |
| Software <input type="checkbox"/> | _____ |
| Other (specify) <input type="checkbox"/> | _____ |

PROBLEM STATEMENT:

The DAC960NT.SYS driver for KZESC, KZPSC and KZPAC RAID controllers has been modified to address several issues. Systems exhibiting issues in the "Problem Symptom" section of this blitz should have the V4.16 DAC960NT.SYS driver installed.

PROBLEM SYMPTOM:

Certain storage configurations have shown these issues:

- scsiport timeouts reported in WNT 4.0 Event Viewer logs
- system panics while booting WNT 4.0 on Alpha systems with KZESC and KZPSC RAID controllers installed.
- logical drives configured on KZESC were not recognized by WNT 4.0

SOLUTION:

Install DAC960NT.SYS V4.16 driver on systems exhibiting these issues.

ADDITIONAL COMMENTS:

The DAC960NT.SYS V4.16 driver is available from the following web-site:

<http://www.windows.digital.com/ntsbufftp/index/epid95.htm>

Obtain the zip file "000000KS.ZIP" and unzip it. This file will unzip into three files:

DAC960NT.SYS
OEMSETUP.INF
README.TXT

Please read the readme.txt file carefully for instructions on how to install the driver.

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